

Our goal is to provide you the best, and safe oral healthcare as possible with the best estimate possible.

We file your insurance as a courtesy, and it is always an ESTIMATE.

Many insurance companies have chosen not to provide us with all of the information that we need. Some only send us a fax with what they feel is sufficient. It is not in many cases.

They will speak with you as the consumer/patient. Without this information, we cannot give you the proper ESTIMATE.

To avoid this, please click the link for the Insurance Verification form. You do not have to do so, but we advise so that you get to know your insurance benefits better.

You can also refer to your “Summary of Dental Benefits” from your insurance company (request one if you do not have), or call your insurance if you would like to be more informed about your insurance. For anyone with insurance, we suggest that you do this in order to better understand your insurance benefits. There also may be times when you need a procedure done, and the insurance did not give us any information about it. We would then give you a rough estimate or ask you to give the insurance company a call.

If you choose to use the form on our website, there may be some abbreviations or wording that are not familiar.

Examples:

Freq = Frequency (times you are allowed to have done and when)

Endodontics = root canal

FMD: Full Mouth Debridement (deeper cleaning than regular)

Perio = Periodontal

Perio Maint = Periodontal Maintenance (your more frequent cleanings needed to maintain gum health if you have periodontal disease)

MTC = Missing Tooth Clause (replacement not covered unless tooth missing while under current insurance).

Thank you for being a part of our patient family and your help in this matter.